

General SUPPLY CO.

Dear Valued Customer:

We are pleased to announce that General Supply Company has recently acquired Pennsylvania Locksmith, a service-oriented company with a rich history spanning several decades. Our two companies share not only a commitment to excellence but also a tradition of unparalleled customer service and, accordingly, we are very proud of this newly-forged bond.

Effective January 7, 2008 Pennsylvania Locksmith will be operating out of 2651 Baglyos Circle in Bethlehem Township and will be reached at 610-882-2141 and by fax at 610-882-2820 – the same as General Supply Company. The hours of operation for Pennsylvania Locksmith will now be 8:00 a.m. to 4:30 p.m. Monday through Friday.

The existing counter area at General Supply Company will be the new store location for Pennsylvania Locksmith. We have added additional space so we are able to more fully accommodate all of your lock and hardware needs.

Steve Heryla II will be the general manager of Pennsylvania Locksmith and continue to operate the organization for General Supply Company. Bob Macaluso will also remain on staff and continue his role as a service technician, maintain the organization's dedication to quality.

A new addition to the Pennsylvania Locksmith team will be Lisa Kalnas, a long-time employee for General supply Company with a record for enthusiastically pursuing excellence. Lisa brings ten years of experience in the door and hardware industry to her new role.

We hope that this new partnership will allow Pennsylvania Locksmith and General Supply to provide more quality products and services to you, our valued customers, who support us in all of our endeavors. You will now be able to find a solution to all of your door and hardware needs under one roof as this acquisition allows us to expand the services we provide to our customers.

We are excited about this new acquisition, which brings together over 195 years of experience from both companies, which have each earned distinction for world-class service. Both Pennsylvania Locksmith and General Supply Company boast dedicated employees who are constantly striving for excellence and who are eager to continue serving our customers as we move forward with this acquisition.


We would also like to take this opportunity to welcome the customers of Pennsylvania Locksmith into our family at General Supply Company. We pride ourselves on the close-knit relationships we share with our customers – the longstanding bonds we have established with them are invaluable and we want to invite you into this same General Supply community.

If you should have any questions or comments, please do not hesitate to contact us – we are anxious to hear from our customers. We would like to thank you in advance for the opportunity to meet all of your door and hardware needs. It has been a pleasure for us to work with you in the past and we hope to continue our successful partnership in the future.

Sincerely,



Steve Heryla II
General Manager of Pennsylvania Locksmith



John J. Simon, A.H.C.
President and CEO of General Supply Company

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